



## ONTARIO BASKETBALL ACCESSIBILITY POLICY

### **Purpose**

Ontario Basketball (OBA) is committed to diversity, inclusion and accessibility for persons with disabilities.

### **Scope**

This policy describes how OBA works with its employees as well as how OBA provides its programs, goods and services in a manner that respects the dignity, independence, integration and equal opportunity of persons with disabilities.

### **Policy Statements**

#### *Assistive devices*

OBA permits persons with disabilities to use their personal assistive devices while on OBA's premises.

#### *Communication*

OBA is committed to communicating with persons with disabilities in ways that take into account their disability.

#### *Service animals and support persons*

OBA welcomes onto its premises service animals and support persons upon whom persons with disabilities rely.

#### *Notice of temporary disruption*

Ontario Basketball will notify persons with disabilities promptly in the event of a planned or unexpected disruption to services or facilities. This notice will be provided in accessible formats and posted in public areas.

#### *Training of employees*

OBA will provide training to all of its employees and volunteers regarding the provisions and ways to ensure accessible programs, goods, services and workplace. Training will occur on an ongoing basis and whenever changes are made to relevant policies, practices and procedures.

### **Procedure**

To request accommodation or assistance for any program, good or service, contact OBA by phone or e-mail.

### **Feedback process**

OBA encourages feedback regarding how it provides programs, goods and services to persons with disabilities. Feedback can be provided via the following methods:

E-mail: [info@basketball.on.ca](mailto:info@basketball.on.ca)

Mail: Ontario Basketball, c/o Abilities Centre, 55 Gordon Street, Suite 2A, Whitby, Ontario, L1N 0J2

Phone: (416) 477-8075

### **Modifications to this or other policies**

OBA is committed to ensuring that its policies, practices and procedures are consistent with and promote the core principles of dignity, independence, integration and equal opportunity. Any Ontario Basketball policy that does not respect and promote the dignity and independence of persons with disabilities will be modified or removed.